
Returns Policy

DOC 006A

www.iconcontrol.net.au



Returning goods for credit, should those goods not fulfil the advertised performance or functionality is an acceptable procedure. However the determination of the credited value will be solely determined by Presstek Pty. Ltd. Each iCON system sold comes with a heavily discounted engineering assistance function supplied by the Presstek engineers at nil charge.

Each machine tool to which a Presstek product is fitted can vary substantially. Many aspects of the machine will be unknown due to its age and lack of documentation.

The returned product will therefore deem a reduced credit from the original purchase price.

1. The derating will be at least 15 engineering man hours to compensate for the on line engineering assistance performed by Presstek staff. Allow approx.. \$1500 USD.
2. The credit will also be derated by the wear and tear on the returned touch screen. It will not be able to be resold.
3. If freight was paid by Presstek then that value will be subtracted from the credit value.

Presstek Pty. Ltd. Will always honour its obligations under Australian law and that law must take precedence.

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